

Curriculum Vitae



Mostafa Abd-El-Hafez. Ibrahim Abo-El-Enen, Ph.D.

TITLE :

**Assistant Professor,
Hotels Studies Department,
Faculty of Tourism & Hotels.
University of Alexandria, Egypt.
Phone : 002-03-5447767
Mobile : 002-012-7391872
E-mail : mostafa_enen@yahoo.com**

EDUCATION

- **M.Sc. In Essential of Hospitality Management**, University of Cornell, Ithaca, NY, USA, **2009**. (E-learning).
- **Completed Hotel manager program**, Elgouna, Egypt, **6-17 December, 2009**.
- **Hospitality Marketing Certificate**, University of Cornell, Ithaca, NY, USA, October, **2009**. (E-learning).
- **Foodservice Management Certificate**, University of Cornell, Ithaca, NY, USA, April, **2008**. (E-learning).
- **M.Sc. In Food service Management**, University of Cornell, Ithaca, NY, USA, September 23, **2008**. (E-learning).
- **Ph.D. in Home Economics**, University of Alexandria **10-07-1989**.
- **M.Sc. in Home Economics**, University of Alexandria **08-09-1982**.
- **B.Sc. in Agricultural Sciences (Home Economics)**, University of Alexandria, **June 1978** with grade very good.

PROFESSIONAL AND ACADEMIC APPOINTMENTS:

- ✚ **Lecturer** ; (Assistant Professor)Dept. of Hotels Studies, Faculty of Tourism & Hotels, University of Alexandria from 26-09-89 up to now.
- ✚ **Teaching Assitant** , Department of Hotels Studies, Faculty of Tourism & Hotels, University of Alexandria from 01-06-89 to 25-09-89.
- ✚ **Teaching Assitant**, Department of Agricultural Extension, Home Economics Division, Faculty of Agricultural, University of Alexandria from 06-11-82 to 31-05-89.
- ✚ **Demonstrator**, Department of Agricultural Extension, Home Economics Division, Faculty of Agricultural, University of Alexandria from 31-10-78 to 05-11-82.

Other responsibilities:-

ADMINISTRATIVE ACTIVITIES

- Graduate studies coordinator.
- Department library coordinator.
- Executive director of Quality Assurance Unite. The university of Alexandria president decision issued on 06/09/2008 till now.
- Member of the National Academic Reference Standards (NARS), the Egyptian Tourism & Hotels Sector.
- Academic supervisor for the Faculty language lab.
- Manager of Faculty of Tourism & Hotels IT lab.
- Head of the faculty labs & Equipments committee.
- Member of faculty education and student's affairs committee.
- Member of faculty Community Service and Environment Development committee.
- Member of the Faculty Council for academic year 2008/2009.
- Member of the Faculty Council as Quality Assurance Unite Manager for academic year since 2008 till now.
- Member of the department of hotel studies council.
- Member of the University committee for follow up and renew the university of Alexandria site on the internet world wide web. The university of Alexandria president decision No. 9415 issued on 28/09/2008 till now.
- Member of editorial committee faculty of Tourism & Hotels Scientific Research periodical.

WORKSHOPS ATTENDED

- ✚ How to write program specification workshop, 2008.
- ✚ How to write program report workshop, 2008.
- ✚ How to write course specification workshop, 2008.
- ✚ How to write course report workshop, 2008.
- ✚ How to write faculty self evaluation report workshop, 2009.
- ✚ Establishing vision and mission of the faculty workshop, 2008.
- ✚ The National Academic Reference Standards (NARS), The Egyptian Tourism & Hotels Sector workshop for establishing the UAE faculties of tourism & hotels academic standards, 2008.
- ✚ Workshop for converting the course contents to E-learning content, 2008.
- ✚ Establishing Academic standards for faculty of tourism & hotels workshop 2008.
- ✚ "Personal & Environmental Safety" workshop organized by College of science safety committee (CSSC), UAEU, March 1st, 2006.
- ✚ Blackboard workshop, UAEU, 2006.
- ✚ E-services and Blackboard system in UAEU, 2006.

- ✚ **Attending the following programs organized by the ministry of higher education, The higher council of Egyptian universities in Egypt: : FLDP:**
 - 1) Preparing research project, January 30 to February 1st.
 - 2) Effective presentation skills, July, 16-19, 2005.
 - 3) Thinking skills, July 9-12, 2005.
 - 4) Ethics of job and professionalism, July 2-4, 2005.
 - 5) Decision Making and problem Solving, June, 25-28 (evening session).
 - 6) Effective communication Skills , June, 25-28 (morning session)
 - 7) Teaching Methods New Attitudes, June, 18-21, 2005.
- ✚ **E-Content course organized by University of Alexandria and Microsoft (August-September, 2008).**

- ✚ Yield Management software (EIAHMA)1994.
- ✚ Menu Planning software (EIAHMA)1994.
- ✚ Finance software (EIAHMA)1994.
- ✚ SPSS software for Statistical Analysis2005.
- ✚ **Attended successfully the course of** basic principles of feasibility Management applications, finance for non-finance managers, an Introduction to cost Accounting, purchasing & inventory control (June 1990 in Alexandria city, Egypt) organized by The Egyptian German Association for Economical and Social Development (business- Administration program in Egypt). Sponsored by Konrad Adonauer Foundation).
- ✚ **WORKSHOP ON HOME ECONOMICS IN RURAL DEVELOPMENT IN AFRICA, AFAA / FAO, ROCKEFELLER FOUNDATION AND ALEXANDRIA UNIVERSITY, EGYPT, 17-22 OCTOBER 1983**

Projects Research activities

Worked as:

Field Supervisor, Research Coordinator, Interviewers' Trainer, And Assistant Of The Principle Investigator.

- ✚ One of the research groups for the study done by the cooperation of The United Arab Emirates University Scientific Research Sector and Abu Dhabi Government, **Al-Ain Economic Development & Tourism Promotion Authority** during 5th of March to 9th of April 2003.
- ✚ Field supervisor for the study done by the cooperation of The United Arab Emirates University Scientific Research Sector and Abu Dhabi government police administration to study the **"Measuring the public satisfaction about Abu Dhabi Police performance"**. During the period of February 26th to 30th of March 2005.
- ✚ Group survey supervisor for the study done about **Abu Dhabi IDEX 2005 Visitors' Survey and Abu Dhabi IDEX 2005 Exhibitors' Survey** by the cooperation of The United Arab Emirates University Scientific Research Sector during the period 12-17/02/2005.

Scientific fellowships:-

1-Post-doctoral field trip for 2 weeks (1991)at UNLV, William F. Harrah College of Hotel Administration, Las Vegas, Nevada, USA.

2- Post-doctoral fellowship for six months for field training at Washington Vista Hotel Operated by Hilton International in the area of food and beverage management, Housekeeping, purchasing (1994).

Field trip at Cornell University, School of Hotel Administration. Studying intensive Course at the area of **Foodservice Management** Certification during summer 1994, organized by National Restaurant Association (NRA)..

Memberships:

- The Egyptian Society of Tourism and Hospitality membership (No.4341year 1996 Elwaily-Cairo).Tel: 002-02-4024977
- 002-02-4024979.
- The consumer protection society in Alexandria branch, Alexandria, Egypt.
- Home Economics
- Food science

SUPERVISION OF MASTER AND Ph.D. DEGREES:

Supervisor for Master degrees at the University of Alexandria, Faculty of Tourism & Hotels for the following subjects: -








- 1- *Studying Budgetary Control System In Some Five-Star Chain Hotels on Hotel Performance". Registered on January, 2009.Not discussed yet.*
- 2-
- 3- *The Role of Educational And Training Programs Needed For Preparing Specialized Workers In The Field Of Marine Hospitality. A Case Study On The Marine Hotel Center At The Arab Academy For Science And Technology, 1996, University Of Alexandria, Egypt.*
- 4- *Effective Yield Management System At The Hospitality Sector Through Applied Marketing Strategy On 5 Stars Hotels, 1994, University of Alexandria, Egypt.*

Supervising Ph.D. degree thesis:




" Studying some motivation factors that influence the turnover in food and beverage department with application on some 3 and 4 star hotels in Cairo" by the cooperation of Prof. Dr. Gamal El-Din Mohamed El-Morsy, Prof. of Business Administration, Faculty of Commerce, Minufiya University, 2005.

CONFERENCES AND SYMPOSIUMS ATTENDED

CONFERENCES

-  Attending the 7th Annual Research Conference, April 22-24, 2006, Rotana Hotel Al Ain, UAEU .
-  Attending the 6th Annual Research Conference, April 24-27, 2005, UAEU.
-  Attending the 5th Annual Research Conference, April 25-27, 2004, UAEU.
-  Attending the 4th Annual Research Conference, April 27-29, 2003, Al Ain InterContinental Hotel, UAEU.
-  Attending The first international conference on Food Systems, organized by college of food systems, UAEU in cooperation with Al-Ain Municipality & town Planning Department and Agriculture Department and Livestock, Al-Ain, October 19-21, 2003.
-  Attending the 3rd Annual Research Conference, April 30th to May 1st, 2002, UAEU.
-  Attending the Conference of " The Role of Women and The NGO's In Protecting the environment and developing the community " held in 25-26 August 1997, by the cooperation of Department of Home Economics , Faculty of Agriculture, University of Alexandria, Egypt and The FRIEDRICH EBERT STITUNG the Representative for Egypt.

SYMPOSIUMS

-  Symposium on Standardization and quality in supporting the national industry and consumer protection , 11th of December 2006, Emirates Authority For Standardization & Metrology(ESMA), Abu Dhabi Chamber of Commerce & Industry , UAE.
-  Attending the symposium of "Nutrition and Health of School Pupils in United Arab Emirates Country" organized by college of Food Sciences, Department of Nutrition and Health, UAEU, 08/12/2003
-  Attending the symposium of "The New in feeding and learning the diabetes patients" organized by The Public Authority for Health Services, Al-Ain Medical district, Nutrition Department, Abu Dhabi, held in 31/12/2003 at Toam Hospital, UAE.

Society and Environmental Activities:

- Present a lecture on " **Fast foods and its impact on health** " 20th of March ,2003 at Dana school for Basic Education M/2, Abu Dhabi Education District , UAE
- Teaching at **Alexandria Radio Broadcasting program**" University on Air" Menu planning course, principles of human nutrition, and food safety, 1995/1996 academic year.

RESEARCH INTERSET

PUBLICATIONS

- 1) Nagwa M. Ghorab and Mostafa Abo-El-Enen (**2004**) . Employees in Food and Beverage Departments In Five Star Hotels : Knowledge Level of Food-Nutrition and Hygiene. Egyptian Journal of Tourism & Hospitality, No. 9, January.2004-pp98-120.
- 2) Mostafa A. I. Abo-El- Enen. (**1995**). The Interest Of Students in Nutritious Fast Food Items (Alexandria University). Res. Bull. Home Econ. Menoufia Univ. 5 (1) - 21:27 , January (1995).
- 3) Mostafa A. I. Abo-El- Enen and Maha. Soliman Abutalb (1994).
A comparative study to evaluate menu planning offered to both dormitory students at Alexandria and Zagazig Universities. Home Economics Journal, Scientific Journal Issued by The Egyptian Home Economics Association, A. U. E, No. 10, December 1994.
- 4) Mostafa A. I. Abo-El- Enen. (**1994**). MENU ANALYSIS COMPARATIVE STUDY BETWEEN AMERICAN AND EGYPTIAN RESTAURANTS. Res. Bull. Home Econ. Menoufia Univ . 4(3) 89:117 , July (**1994**).
- 5) Mostafa A. I. Abo-El- Enen. (1994). STUDYING THE ATTITUDE TOWARD WORKING WOMEN IN HOTELS IN ALEXANDRIA CITY. Res. Bull . Home Econ. Menoufia Univ . VOL(4) N0(2), APRIL (**1994**).
- 6) Mostafa A. I. Abo-El- Enen. (1993). STUDYING THE LEVEL OF UNDERSTANDING AND AWARENESS OF APPLYING SANITATION PRINCIPLES IN FOODSERVICE ESTABLISHMENTS IN ALEXANDRIA CITY. Res. Bull. Home Econ. Menoufia Univ. 3 (3) 149:164 July (**1993**).
- 7) Mostafa A. I. Abo-El- Enen. (**1991**). Studying some of the work motivations for the employees in the hotel industry sector in Alexandria city. University of Mansoura, faculty of commerce ,The eighth annual scientific conference , Problems of Insurance Sector in Egypt, 28-29 April,1991, Cairo.
- 8) Soheir F. Nour; Mona O. Barakat; Isis A. Nawar and Moustafa A. Abou-Elanin (**1984**). HOME REFRIGERATION AND ITS IMPACT ON THE QUALITY OF EGYPTIAN COOKED VEGETABLES. WORKSHOP ON HOME ECONOMICS IN RURAL DEVELOPMENT IN AFRICA, ALEXANDRIA. EGYPT, 17-22 OCTOBER 1983, AFAA / FAO ROCKEFELLER FOUNDATION AND ALEXANDRIA UNIVERSITY, EGYPT.

TEACHING

UNDERGRADUATE COURSES

Teaching the Following at the Hotels Studies Department, Faculty Of Tourism & Hotels, University Of Alexandria Since 2008-2010

B.Sc. degree:-

- 1) Principles Of Food & Nutrition
- 2) Menu Planning. Food & Beverage Control.
- 3) Food Service Management.

Diploma Degree

- 1) Tourism & Hospitality Economics.
- 2) Foreign Language Terminology in English.
- 3) Food Quality and Control for Hotels.
- 4) The Art of Cooking

Master Degree

- 1) *Food quality and control Management for hotels.*
- 2) Foreign Language & Terminology in English.

Ph.D. Degree

- 1) Foreign Language & Terminology in English.
- 2) Communications Skills for Hotels.

worked at the United Arab Emirates University as visiting professor at the department of Nutrition & Health, Dietetics' Nutrition program, College of Food & Agriculture (September, 2005 – 2007/2008) .

Teaching The Following At The Department Of Nutrition And Health, College Of Food & Agriculture, UAEU.

2006-2007 academic year

- 1) Food service sys. Management I –NUTR 373. (1st semester).
- 2) Food service sys. Management II - NUTR 474 (2nd semester).
- 3) 3- Health and Nutrition - GEST 230- (Arabic & English groups)
- 4) Human Nutrition -NUTR 301.
- 5) Principles of Food Science& Nutrition - FOOD 2153.

2005-2006 academic year

- 1) Food service sys. Management I –NUTR 373. (1st semester).
- 2) Food service sys. Management II - NUTR 474 (2nd semester).
- 3) Health and Nutrition - GEST 230- (Arabic & English groups).

During The Academic Year 2000/2001 At General Organization For Technical Education And Vocational Training, Medina College Of Technology, Department Of Management Technology, Branch Hotels Management, Kingdom Of Saudi Arabia.

Teaching courses:

- 1) Foodservice management,
- 2) Sanitation for food service workers,
- 3) Foodservice and menu planning.
- 4) Restaurant and foodservice marketing

Teaching the following at the hotels studies department, faculty of tourism & hotels, university of Alexandria since 1989-1997

- 4) Foods (1) Principles of Food & Nutrition.
- 5) Foods (2) Sanitation and Food Safety.
- 6) The Art of Cooking.
- 7) Menu Planning.
- 8) Food Materials Choice and Storing.
- 9) Hotel Equipment and Fixtures.
- 10) Applied Research (Master degree preparation).
- 11) Food service Management.

Teaching in the Six of October Higher Institute of Hotels, Cairo, Egypt, in 1992 and 1994:

- 1) Hotel management
- 2) Food service management.

Teaching in the Arab Maritime Transport Academy, Department of Hotels & Tourism, College of Management and Technology, during the semester October 1993, In Alexandria City, Egypt.:

- 1) Purchasing and Storing course

Teaching and preparing the courses curriculum in the Alexandria Hotel Vocational Institute, the ministry of higher education, 1993:

- 1) Food chemistry,
- 2) Food microbiology,
- 3) Kitchen equipment,
- 4) Cooking for hotels,
- 5) Menu planning,
- 6) Menu planning and therapeutic nutrition,
- 7) Nutrition department management,
- 8) Food quality Control, Meal Control

GRADUATE COURSES

Teaching in the Tourism & Hotels Management Diploma (Graduate Studies) at Sadat Academy for Management Sciences, Alexandria Branch, Egypt, 1992 -1993.

- 1) Food & Beverage Management"

REFERENCES:

-Wissam H. Ibrahim,Ph.D.

Associate Professor,
Chair, Nutrition And Health Department,
College of Food & Agriculture, UAEU.

E-Mail: wibrahim@uaeu.ac.ae

Phone: (+971-3) 7134550

Fax : (+971-3) 7675336

Mobil: 050-713-1826

- Prof. Dr. Samira Kandil, أ.د. سميرة قنديل

Prof. Emeritus,

X-chairwoman of Home Economics Department,

Ph.D. ,Louisiana Staten University, USA.

M. Phil., Household Dept., London University, UK.

Member of the scientific committee for promoting assistant and associate professors in the field of Home Economics,

Ministry of Higher Education Egypt.

Professor of Home Economics,

Home Economics Department,

Faculty of Agriculture, El-Shatby

University of Alexandria,

Alexandria, Egypt.

Email: samira_kandil@yahoo.com

Phone : 002-03-5832869

Prof. Dr. Souhair Mohamed Fouad Nour, أ.د. سهير نور

Prof. Emeritus,

Prof. of Home Economics,

Supervised my Master and Doctorate theses,

Home Economics Department,

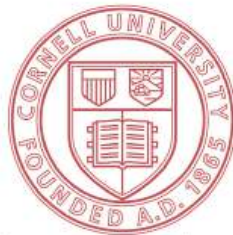
Faculty of Agriculture, El-Shatby,

University of Alexandria,

Alexandria, Egypt.

Mobil: 0020102242530

Cornell University



This is to certify that

Mostafa Abdul Hafez Ibrahim Abo-El-Enen
has completed the certificate program in
Foodservice Management

This Twenty-Ninth Day of April, 2008
through



Director of Executive Education
School of Hotel Administration
Cornell University



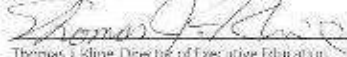
Cornell University
School of Hotel Administration

*Dr. Mostafa Abdul Hafez Ibrahim
Abo-El-Enen*

has been awarded the
*Master Certificate in
Foodservice Management*

having completed the required sequence of courses in accordance with the
regulations of the School of Hotel Administration at Cornell University.

As witness to this accomplishment, we hereby award this certificate on
23 September 2008.


Thomas J. Kline, Director of Executive Education
Cornell University School of Hotel Administration



The Executive Path
Hospitality Leadership Through Learning

Cornell University



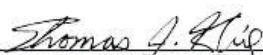
This is to certify that
Mostafa Abdul Hafez Abo-El-Enen

has completed the certificate program in

Hospitality Marketing

This Thirteenth Day of October, 2009
through




Executive Director of Executive Education
School of Hotel Administration
Cornell University



Cornell University School of Hotel Administration

Dr. Mostafa Abdul Hafez Abo-El-Enen

has been awarded the

Master Certificate in

Essentials of Hospitality Management

having completed the required sequence of courses in accordance with the regulations of the School of Hotel Administration at Cornell University.

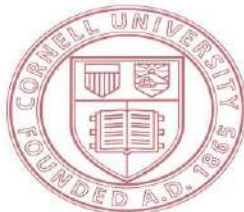
As witness to this accomplishment, we hereby award this certificate on
27 October 2009.




Thomas J. Kline, Director of Executive Education
Cornell University School of Hotel Administration

The Executive Path

Hospitality Leadership Through Learning



Cornell University School of Hotel Administration

This is to certify that

Mostafa Abo-El-Enen

completed the

Hotel Manager Program

El Gouna, Egypt, December 6-17, 2009


Thomas J. Kline
Executive Director of Executive Education
Cornell School of Hotel Administration

The Executive Path

Hospitality Leadership Through Learning

Certificate of Achievement



This is to acknowledge
Mostafa Abo-El-Enen

has successfully completed the



Cornell University
School of Hotel Administration

In-Country Series

December 6-17, 2009

El Gouna, Egypt



الإتحاد المصري للسياحة
EGYPTIAN TOURISM FEDERATION

H.E. Zoheir Garrahan
Minister of Tourism, Egypt

Ahmed El Nahas
Chairman, Egyptian Tourism Federation



THE HOTEL SCHOOL
HOSPITALITY · MANAGEMENT
CORNELL
UNIVERSITY

PROFESSIONAL DEVELOPMENT PROGRAM

FOODSERVICE MANAGEMENT:
NRA CERTIFICATION

SCHOOL OF HOTEL ADMINISTRATION

July 25-29

SUMMER 1994

PROFESSIONAL DEVELOPMENT PROGRAM

Cornell University

*School of Hotel Administration
Ithaca, New York*

This is to certify that

Dr. Mostafa Abd-El-Hafez Abo-El-Enen

has completed the session in

Foodservice Management: NRA Certification

which met for one week during the summer of 1994 .

*Gerard Breissan
Instructor*

*David W. Butler
Associate Dean
Executive Education*

THE HOTEL SCHOOL
HOSPITALITY · MANAGEMENT
CORNELL
UNIVERSITY

WASHINGTON VISTA

Operated by
HILTON INTERNATIONAL

August 19, 1994


TO WHOM IT MAY CONCERN:

This is to verify that Dr. Mostafa Abo El-Enen has successfully completed his 6 month Post-doctoral research program at the Washington Vista Hotel. His training consisted of 24 weeks of study in the following areas: Kitchen, Pastry, Stewarding, Banquets, Room Service/Mini Bar, Beverage, Restaurants, Purchasing and Housekeeping.

Throughout his training period, Dr. Mostafa exhibited a very enthusiastic and positive attitude towards learning and working with all staff levels. He also assisted in a very successful employee festival sharing cultural experiences from the Middle East and especially Egypt.

While Dr. Abo El-Enen has mastered the technical aspects of food and beverage, we would highly recommend management training and professional development programs to achieve his objective of gaining the most knowledge possible in the Hospitality Industry.

Sincerely,



Mr. Paul J. Kelly
General Manager

1400 M Street N.W., Washington, D.C. 20005
Telephone: (202) 429-1700 Fax: (202) 785-0786 Telex: 440237

CORNELL
UNIVERSITY

School of Hotel Administration

Office of Executive Education
Statler Hall
Ithaca, New York 14853-6901

Telephone: 607 255-4919
Facsimile: 607 255-8749

August 5, 1994

Attention: Sandra-Lee El Haj
Professor Kamel Ahmed, Ph.D.
Acting Director, ECEB
Peace Fellowship Program
1303 New Hampshire Avenue, NW
Washington, D. C. 20036

Dear Ahmed,

This letter is to confirm that Dr. Mostafa A.I. Abo-El-Enen, PF#4598 has been in attendance at Cornell University's School of Hotel Administration since July 25, 1994 to the present. He attended a Professional Development Program course for one week and since then has been using the library facilities.

Sincerely,



N. L. Peckenpaugh
Chief of Staff
Executive Education



January 9, 1992

Dr. Abdel Aziz Hammouda
Director
Cultural and Educational Bureau
The Embassy of the Arab Republic of Egypt
1303 New Hampshire Avenue, N.W.
Washington, DC 20036

Dear Dr. Abdel:

I am writing to inform you that Dr. Mostafa A. I. Abo-El-Enen was at the University of Nevada, Las Vegas from January 2, 1992 - January 15, 1992. Dr. Mostfa interviewed faculty, did research in the library, and toured Food & Beverage facilities and hotels in Las Vegas. He availed himself of the resources at the William F. Harrah College of Hotel Administration during his stay.

It was a pleasure meeting with Dr. Mostafa and hopefully his experiences at the University of Nevada, Las Vegas met his educational goals.

Sincerely,

A handwritten signature in dark ink, which appears to read "David J. Christianson". The signature is fluid and cursive, written over the typed name and title.

David J. Christianson, Ph.D.
Dean

DJC:abk



Cornell University
School of Hotel
Administration

Office of Executive Education
Cornell University
149 Statler Hall
Ithaca, NY 14853-6902

August 9, 2008

Mostafa Abdul Hafez Ibrahim Abo-El-Enen
2, Abdula Bin Amr El-Anssary
Appt., 4, Sidi Gaber
Alexandria, P.O. 21311
Egypt

Dear Mostafa,

This letter serves as official verification that you have successfully completed the following online course from the School of Hotel Administration at Cornell University through eCornell:

Course: SHA01 — Managing People More Effectively

Session: July 16, 2008 through August 12, 2008

Successful completion means that you have fulfilled the course requirements by completing all required assessments and activities and participated in all required discussions.

You have earned 1.5 Continuing Education Units (CEUs) from Cornell University's School of Continuing Education. Please contact helpdesk@ecornell.com if you require an official verification letter. Please note, a processing fee may apply.

This course contributes to an eCornell Certificate Program that has been recommended for college credit by the American Council on Education's College Credit Recommendation Service (CREDIT). Please refer to the eCornell website for more information about the ACE CREDIT program.

If you are interested in learning about other eCornell courses or Cornell University Certificates that are available to you, please contact an eCornell Enrollment Counselor at info@ecornell.com for more information.

Sincerely,

Thomas J. Kline
Director of Executive Education
School of Hotel Administration



Cornell University
School of Hotel
Administration

Office of Executive Education
Cornell University
149 Statler Hall
Ithaca, NY 14853-6902

June 16, 2008

Mostafa Abdul Hafez Ibrahim Abo-El-Enen
2, Abdula Bin Amr El-Anssary
Appt., 4, Sidi Gaber
Alexandria, P.O. 21311
Egypt

Dear Mostafa,

This letter serves as official verification that you have successfully completed the following online course from the School of Hotel Administration at Cornell University through eCornell:

Course: SHA02 — Marketing Analysis in the Hospitality Industry

Session: May 21, 2008 through June 17, 2008

Successful completion means that you have fulfilled the course requirements by completing all required assessments and activities and participated in all required discussions.

You have earned 1.5 Continuing Education Units (CEUs) from Cornell University's School of Continuing Education. Please contact helpdesk@ecornell.com if you require an official verification letter. Please note, a processing fee may apply.

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Sincerely,

Thomas J. Kline
Director of Executive Education
School of Hotel Administration



Cornell University
School of Hotel
Administration

Office of Executive Education
Cornell University
149 Statler Hall
Ithaca, NY 14853-6902

September 23, 2008

Mostafa Abdul Hafez Ibrahim Abo-El-Enen
2, Abdula Bin Amr El-Anssary
Appt., 4, Sidi Gaber
Alexandria, P.O. 21311
Egypt

Dear Mostafa,

This letter serves as official verification that you have successfully completed the following online course from the School of Hotel Administration at Cornell University through eCornell:

Course: SHA03 — Principles of Financial Accounting in the Hospitality Industry

Session: August 27, 2008 through September 23, 2008

Successful completion means that you have fulfilled the course requirements by completing all required assessments and activities and participated in all required discussions.

You have earned 1.5 Continuing Education Units (CEUs) from Cornell University's School of Continuing Education. Please contact helpdesk@ecornell.com if you require an official verification letter. Please note, a processing fee may apply.

This course contributes to an eCornell Certificate Program that has been recommended for college credit by the American Council on Education's College Credit Recommendation Service (CREDIT). Please refer to the eCornell website for more information about the ACE CREDIT program.

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Sincerely,

Thomas J. Kline
Director of Executive Education
School of Hotel Administration



Cornell University
School of Hotel
Administration

Office of Executive Education
Cornell University
149 Statler Hall
Ithaca, NY 14853-6902

July 7, 2008

Mostafa Abdul Hafez Ibrahim Abo-El-Enen
2, Abdula Bin Amr El-Anssary
Appt., 4, Sidi Gaber
Alexandria, P.O. 21311
Egypt

Dear Mostafa,

This letter serves as official verification that you have successfully completed the following online course from the School of Hotel Administration at Cornell University through eCornell:

Course: SHA05 — Marketing Planning in the Hospitality Industry

Session: June 18, 2008 through July 15, 2008

Successful completion means that you have fulfilled the course requirements by completing all required assessments and activities and participated in all required discussions.

You have earned 1.5 Continuing Education Units (CEUs) from Cornell University's School of Continuing Education. Please contact helpdesk@ecornell.com if you require an official verification letter. Please note, a processing fee may apply.

This course contributes to an eCornell Certificate Program that has been recommended for college credit by the American Council on Education's College Credit Recommendation Service (CREDIT). Please refer to the eCornell website for more information about the ACE CREDIT program.

If you are interested in learning about other eCornell courses or Cornell University Certificates that are available to you, please contact an eCornell Enrollment Counselor at info@ecornell.com for more information.

Sincerely,

Thomas J. Kline
Director of Executive Education
School of Hotel Administration



Cornell University
School of Hotel
Administration

Office of Executive Education
Cornell University
149 Statler Hall
Ithaca, NY 14853-6902

January 22, 2008

Mostafa Abdul Hafez Ibrahim Abo-El-Enen
2, Abdula Bin Amr El-Anssary
Appt., 4, Sidi Gaber
Alexandria, P.O. 21311
Egypt

Dear Mostafa,

This letter serves as official verification that you have successfully completed the following online course from the School of Hotel Administration at Cornell University through eCornell:

Course: Foodservice Management Systems: Issues and Concepts

Session: January 2, 2008 through January 29, 2008

Successful completion means that you have fulfilled the course requirements by completing all required assessments and activities and participated in all required discussions.

You have earned 1.5 Continuing Education Units (CEUs) from Cornell University's School of Continuing Education. Please contact helpdesk@ecomell.com if you require an official verification letter. Please note, a processing fee may apply.

This course contributes to an eCornell Certificate Program that has been recommended for college credit by the American Council on Education's College Credit Recommendation Service (CREDIT). Please refer to the eCornell website for more information about the ACE CREDIT program.

If you are interested in learning about other eCornell courses or Cornell University Certificates that are available to you, please contact an eCornell Enrollment Counselor at info@ecomell.com for more information.

Sincerely,

Thomas J. Kline
Director of Executive Education
School of Hotel Administration



Cornell University
School of Hotel
Administration

Office of Executive Education
Cornell University
149 Statler Hall
Ithaca, NY 14853-6902

February 19, 2008

Mostafa Abdul Hafez Ibrahim Abo-El-Enen
2, Abdula Bin Amr El-Anssary
Appt., 4, Sidi Gaber
Alexandria, P.O. 21311
Egypt

Dear Mostafa,

This letter serves as official verification that you have successfully completed the following online course from the School of Hotel Administration at Cornell University through eCornell:

Course: SHA08 — Foodservice Management Systems: Operations

Session: January 30, 2008 through February 26, 2008

Successful completion means that you have fulfilled the course requirements by completing all required assessments and activities and participated in all required discussions.

This course contributes to an eCornell Certificate Program that has been recommended for college credit by the American Council on Education's College Credit Recommendation Service (CREDIT). Please refer to the eCornell website for more information about the ACE CREDIT program.

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Sincerely,

Thomas J. Kline
Director of Executive Education
School of Hotel Administration



Cornell University
School of Hotel
Administration

Office of Executive Education
Cornell University
149 Statler Hall
Ithaca, NY 14853-6902

April 7, 2008

Mostafa Abdul Hafez Ibrahim Abo-El-Enen
2, Abdula Bin Amr El-Anssary
Appt., 4, Sidi Gaber
Alexandria, P.O. 21311
Egypt

Dear Mostafa,

This letter serves as official verification that you have successfully completed the following online course from the School of Hotel Administration at Cornell University through eCornell:

Course: SHA09 — Developing a Baseline for Restaurant Revenue Management

Session: March 12, 2008 through April 8, 2008

Successful completion means that you have fulfilled the course requirements by completing all required assessments and activities and participated in all required discussions.

You have earned 1.5 Continuing Education Units (CEUs) from Cornell University's School of Continuing Education. Please contact helpdesk@ecornell.com if you require an official verification letter. Please note, a processing fee may apply.

This course contributes to an eCornell Certificate Program that has been recommended for college credit by the American Council on Education's College Credit Recommendation Service (CREDIT). Please refer to the eCornell website for more information about the ACE CREDIT program.

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Sincerely,

Thomas J. Kline
Director of Executive Education
School of Hotel Administration



Cornell University
School of Hotel
Administration

Office of Executive Education
Cornell University
149 Statler Hall
Ithaca, NY 14853-6902

May 1, 2008

Mostafa Abdul Hafez Ibrahim Abo-El-Enen
2, Abdula Bin Amr El-Anssary
Appt., 4, Sidi Gaber
Alexandria, P.O. 21311
Egypt

Dear Mostafa,

This letter serves as official verification that you have successfully completed the following online course from the School of Hotel Administration at Cornell University through eCornell:

Course: SHA10 — Developing and Implementing a Strategy for Restaurant Revenue Management

Session: April 9, 2008 through May 6, 2008

Successful completion means that you have fulfilled the course requirements by completing all required assessments and activities and participated in all required discussions.

You have earned 1.5 Continuing Education Units (CEUs) from Cornell University's School of Continuing Education. Please contact helpdesk@ecornell.com if you require an official verification letter. Please note, a processing fee may apply.

This course contributes to an eCornell Certificate Program that has been recommended for college credit by the American Council on Education's College Credit Recommendation Service (CREDIT). Please refer to the eCornell website for more information about the ACE CREDIT program.

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Sincerely,

Thomas J. Kline
Director of Executive Education
School of Hotel Administration



Cornell University
School of Hotel
Administration

Office of Executive Education
Cornell University
149 Statler Hall
Ithaca, NY 14853-6902

June 16, 2008

Mostafa Abdul Hafez Ibrahim Abo-El-Enen
2, Abdula Bin Amr El-Anssary
Appt., 4, Sidi Gaber
Alexandria, P.O. 21311
Egypt

Dear Mostafa,

This letter serves as official verification that you have successfully completed the following online course from the School of Hotel Administration at Cornell University through eCornell:

Course: SHA02 — Marketing Analysis in the Hospitality Industry

Session: May 21, 2008 through June 17, 2008

Successful completion means that you have fulfilled the course requirements by completing all required assessments and activities and participated in all required discussions.

You have earned 1.5 Continuing Education Units (CEUs) from Cornell University's School of Continuing Education. Please contact helpdesk@ecornell.com if you require an official verification letter. Please note, a processing fee may apply.

This course contributes to an eCornell Certificate Program that has been recommended for college credit by the American Council on Education's College Credit Recommendation Service (CREDIT). Please refer to the eCornell website for more information about the ACE CREDIT program.

If you are interested in learning about other eCornell courses or Cornell University Certificates that are available to you, please contact an eCornell Enrollment Counselor at info@ecornell.com for more information.

Sincerely,

Thomas J. Kline
Director of Executive Education
School of Hotel Administration



Cornell University
School of Hotel
Administration

Office of Executive Education
Cornell University
149 Statler Hall
Ithaca, NY 14853-6902

July 7, 2008

Mostafa Abdul Hafez Ibrahim Abo-El-Enen
2, Abdula Bin Amr El-Anssary
Appt., 4, Sidi Gaber
Alexandria, P.O. 21311
Egypt

Dear Mostafa,

This letter serves as official verification that you have successfully completed the following online course from the School of Hotel Administration at Cornell University through eCornell:

Course: SHA05 — Marketing Planning in the Hospitality Industry

Session: June 18, 2008 through July 15, 2008

Successful completion means that you have fulfilled the course requirements by completing all required assessments and activities and participated in all required discussions.

You have earned 1.5 Continuing Education Units (CEUs) from Cornell University's School of Continuing Education. Please contact helpdesk@ecornell.com if you require an official verification letter. Please note, a processing fee may apply.

This course contributes to an eCornell Certificate Program that has been recommended for college credit by the American Council on Education's College Credit Recommendation Service (CREDIT). Please refer to the eCornell website for more information about the ACE CREDIT program.

If you are interested in learning about other eCornell courses or Cornell University Certificates that are available to you, please contact an eCornell Enrollment Counselor at info@ecornell.com for more information.

Sincerely,

Thomas J. Kline
Director of Executive Education
School of Hotel Administration



eCornell
950 Danby Road
Suite 150
Ithaca, NY 14850

September 23, 2009

Mostafa Abdul Hafez Abo-El-Enen
2, Abdula Bin Amr Alanssary Str., Apppt. 4, Sidi Gaber, P.O. 21311
Alexandria, Egypt 21233
Egypt

Dear Mostafa,

This letter serves as official verification that you have successfully completed the following online course from Cornell University through eCornell:

Course: HAME515 — Data Gathering and Analysis in the Hospitality Industry

Session: September 16, 2009 through September 29, 2009

Successful completion means that you have fulfilled the course requirements by completing all required assessments and activities and participated in all required discussions.

You have earned 0.6 Continuing Education Units (CEUs) from Cornell University's School of Continuing Education. Please contact helpdesk@ecomell.com if you require an official verification letter. Please note, a processing fee may apply.

If you are interested in learning about other eCornell courses or Cornell University Certificates that may be available to you, please contact a Client Services Manager at clientservices@ecomell.com for more information.

Sincerely,

Christopher M. Proulx
Chief Executive Officer
eCornell



eCornell
950 Danby Road
Suite 150
Ithaca, NY 14850

October 9, 2009

Mostafa Abdul Hafez Abo-El-Enen
2, Abdula Bin Amr Alanssary Str., Apppt. 4, Sidi Gaber, P.O. 21311
Alexandria, Egypt 21233
Egypt

Dear Mostafa,

This letter serves as official verification that you have successfully completed the following online course from Cornell University through eCornell:

Course: HAME516 — Statistical Decision Making for Hospitality Managers

Session: September 30, 2009 through October 13, 2009

Successful completion means that you have fulfilled the course requirements by completing all required assessments and activities and participated in all required discussions.

You have earned 0.6 Continuing Education Units (CEUs) from Cornell University's School of Continuing Education. Please contact helpdesk@ecornell.com if you require an official verification letter. Please note, a processing fee may apply.

If you are interested in learning about other eCornell courses or Cornell University Certificates that may be available to you, please contact a Client Services Manager at clientservices@ecornell.com for more information.

Sincerely,

Christopher M. Proulx
Chief Executive Officer
eCornell

**FRIEDRICH
EBERT
STIFTUNG**

The Representative for Egypt



قسم الاقتصاد المنزلى

وجمعية الإسكندرية للاقتصاد المنزلى

كلية الزراعة - جامعة الإسكندرية

شهادة

يشهد قسم الاقتصاد المنزلى وجمعية الاسكندرية للاقتصاد المنزلى بأن
السيد/د. مصطفى عبد الحافظ أبو العين مدير بكلية السياحة والفنادق - جامعة الإسكندرية
قد حضر مؤتمر " دور المرأة والهيئات الأهلية فى حماية البيئة وتنمية المجتمع " المنعقد فى فندق
المحروسة بالإسكندرية بتاريخ ٢٥-٢٦ أغسطس ١٩٩٧.

رئيس مجلس قسم الاقتصاد المنزلى

أ.د. سامية إبراهيم لطفى

